

International Conference on

Reimagining Innovation and Value Pathways in Service Ecosystems

30–31 January 2027 | Delhi, India

(Pre-conference workshops: 29 January 2027)

The Indian School of Hospitality (ISH), in collaboration with the Academy of Management (AOM), is organizing an international conference on *Reimagining Innovation and Value Pathways in Service Ecosystems*. The conference seeks to bring together scholars, doctoral researchers, and practitioners to examine contemporary transformations in service-intensive sectors.

Industries such as hospitality and tourism, healthcare, education, retail, and professional services are increasingly shaped by technological disruption, environmental pressures, and evolving expectations of work and consumption. These developments call for renewed theoretical and empirical engagement with questions of value creation, organizational design, and sustainability.

The conference aims to provide a platform for rigorous academic exchange and to advance research addressing emerging challenges in service ecosystems.

Conference Features

1. Keynote addresses by internationally recognized scholars
 2. Workshops on academic publishing, research design, and methodological innovation
 3. Opportunity for selected papers to be published in the *Springer Proceedings in Business and Economics* (Scopus-indexed; no publication fee), subject to review and editorial evaluation
 4. Opportunities for journal publication
 5. Best paper awards across all eight conference tracks
 6. Outstanding dissertation award (₹51,000)
 7. Interaction with editors of leading academic journals
 8. Conference participation certificates issued by ISH and AOM
 9. Recognition for outstanding reviewers, including a sponsored hospitality award
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Keynote Speakers

1. Peter Bamberger, Tel Aviv University and Cornell University
 2. Michael L. Barnett, Rutgers Business School
 3. K. Thirumaran, James Cook University
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Workshops

The conference will host a series of workshops led by internationally recognised scholars and journal editors. These sessions will address academic publishing and methodological approaches, including publishing in leading journals, structuring manuscripts, and developing impactful research.

Pre-conference workshops (29 January 2027) will include sessions on generative AI in teaching and research, qualitative research practices, methodological insights, and academic writing and publishing in collaboration with Springer Nature.

Conference Tracks

Submissions are invited across the following areas:

1. Strategy and Competitive Dynamics in Service Ecosystems
 2. Organizing, Structure, and Governance of Service Work
 3. Work, Well-being, and Human Resource Architectures
 4. Entrepreneurship, Innovation, and New Venture Creation
 5. Stakeholders, Experience Design, and Value Co-Creation
 6. ESG, Sustainability, and Institutional Transformation
 7. Methodological Innovation in Management Research
 8. General Management, Leadership, and the Future of Organizing
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Important Dates

1. 1 July 2026: Paper abstract submission for review
2. 15 July 2026: Notification of abstract review decision
3. 15 October 2026: Final paper submission
4. 15 November 2026: Notification of review decision
5. 30 November 2026: Notification of best paper and best dissertation awards, after review by selection committees.

6. 5 December 2026: Early-bird registration deadline
 7. 29 January 2027: Pre-conference workshops
 8. 30–31 January 2027: Conference (1.5 days)
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Registration

India and SAARC Countries

1. Academicians/Practitioners: ₹11,000 (early) | ₹12,500
2. Doctoral Scholars: ₹7,500 (early) | ₹8,500

International Participants

1. Academicians/Practitioners: USD 260 (early) | USD 300
2. Doctoral Scholars: USD 150 (early) | USD 200

The registration fee includes conference participation, meals, the conference dinner, and pre-conference workshops (a separate registration form must be completed for this. There are limited seats, and applications will be taken on a first-come, first-served basis).

Call for Papers

The conference invites original research papers and case studies that demonstrate conceptual clarity, methodological rigor, and relevance to the conference themes.

Submissions will follow a two-stage process:

1. Extended abstract submission (approximately 1500 words)
2. Full paper submission upon acceptance

All submissions will undergo a double-blind peer review process. Manuscripts must be original, unpublished, and not under review elsewhere. Submissions should follow APA 7th edition guidelines. Authors are required to disclose any use of artificial intelligence tools in manuscript preparation.

Selected papers will be considered for publication in the conference proceedings and associated outlets, subject to peer review and editorial evaluation.

Outstanding Dissertation Award

The conference invites submissions for an Outstanding Dissertation Award carrying a prize of ₹51,000. Doctoral candidates and recent graduates may submit an extended abstract (2500–3000 words) outlining their dissertation research. Shortlisted candidates may be invited to present their work during the conference.

For more details, visit: <https://researchsummitindia.org/outstanding-dissertation-award/>

Awards and Recognition

The conference includes multiple awards supported by academic and institutional partners, including:

1. Best paper awards across tracks
 2. Sponsored awards and travel support opportunities
 3. Recognition for doctoral research contributions
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Venue

The conference will be held in Delhi, India. The venue is accessible by air, rail, and road. Information on accommodation and travel will be provided on the conference website.

Participation

The conference is open to academics, doctoral researchers, and practitioners. Participation requires prior registration, and at least one author of each accepted paper must register and present at the conference.

For submission guidelines, registration, and further information, please refer to the conference website <https://researchsummitindia.org/>